

SOCIAL MEDIA AND PROFESSIONAL COMMUNICATION POLICIES

With the many changes that technology creates for communication, it is important to review policies regarding appointments and Internet communication. The commitment to your privacy and confidentiality is taken seriously.

FRIENDING

We do not friend any current or past patients in any social media such as Facebook, LinkedIn, or Twitter. This is for your protection and your privacy. These sites are not secure and the rules for privacy often change. It is our belief that adding patients as “friends” or contacts can compromise your confidentiality and may blur the boundaries of the therapeutic relationship.

INTERACTING

If we see each other in public, we will not acknowledge you unless you acknowledge us first. Again, this is to protect your privacy. If you choose to acknowledge us, then, of course, we will acknowledge you.

For appointment scheduling or rescheduling, it is best to leave an email or a phone message. If we haven't responded to your email or phone call within 24 hours, please try again. We will do my best to respond to you as quickly possible. Please be aware that we are often in and out of the office, conducting evaluations and taking care of other business and will generally not respond until we get Internet access again.

BUSINESS REVIEW SITES

You may find our name on many business listing sites such as Yahoo, Healthgrades, Yellow Pages or other places that might list businesses. These website will often “rate” the practitioner or have reviews. Please be aware that we have not been contacted by any of these websites. None of these are a request for a testimonial, rating, or endorsement from you. (The American Psychological Association has an Ethics Code, Principle 5.05, which states that it is unethical for psychologists to solicit testimonials.)

Of course, you have a right to express yourself on any site you wish. But due to confidentiality, I cannot respond to anything you write, whether it is negative or positive.

If you have any questions or concerns about any of these polices regarding our potential interactions on the internet, please feel free to ask so that we can discuss them. **We are excited to serve you!** 😊